

REMARKS

This amendment includes changes to the specification to correct grammatical and typographical errors, all of which are obvious from a review of the specification in combination with the figures as filed. The amendment also corrects typographical errors and adds reference numerals to figure numbers 1, 2, 3, 4A, 4B, 4C, 5A, 5B, 5C, 7, 9A, 9B, 10A, 10B, 10D, 10F, 11, 12, 14A, 14B, 15, 16A, 16B, and 17, which are obvious from the description in the specification. The corrections to the drawings are shown in red ink on the drawing sheets attached to the Letter To Official Draftsman accompanying this response.

Newly added Fig. 18 shows a home page of a Web site 90 according to the present invention.

The remainder of the changes to the specification and drawings conform the description more clearly to a preferred embodiment of the source code for the computer program embodying the claimed subject matter submitted with the application at the time of filing.

Claim 1 is amended herein to omit double claiming of the "plurality of records", to correct a misspelling of the word "queuing", and to omit unnecessary language. Claim 2 is amended to omit double claiming of the "incoming e-mail." Additional claims 3-31 have also been added. Consideration and allowance of this application are respectfully requested.

Respectfully submitted,

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